



Transition Readiness Assessment

For a seamless transition from ClickSoftware to Salesforce Field Service

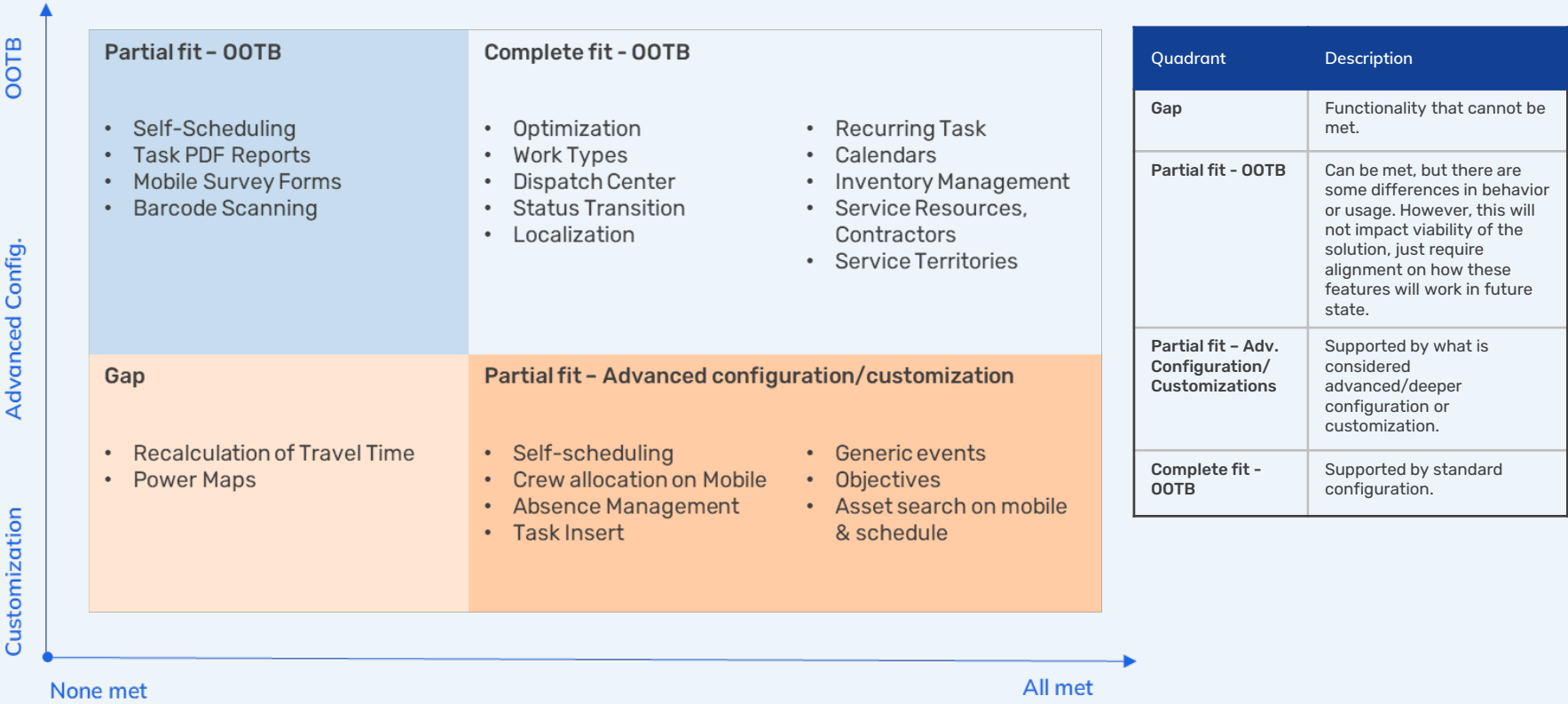
Our Transition Readiness Assessment aims to analyze your existing ClickSoftware FSE implementation and provide an understanding on what's configured in the system and then compare the technical functionalities and features of ClickSoftware FSE with Salesforce Field Service. The analysis will identify any similarities (fit) or differences (gaps) between the two software offerings, focusing on meeting your business's specific requirements.

To conduct the analysis, we will systematically review both software solutions across key functional areas relevant to your operations. This will involve a comprehensive evaluation of your existing ClickSoftware FSE features, capabilities, and customizations that are currently in use.

Our technical and subject matter expert team at Diabsolut will provide a detailed fit/gap analysis across these categories, bringing their field service skills to evaluate ClickSoftware FSE and Salesforce Field Service (SFS). Additionally, input from stakeholders and subject matter experts will be gathered to ensure a holistic assessment.

Fit Gap Matrix

* It is important to note that this fit gap analysis is primarily based on a technical review and does not include a detailed review of your business processes.



There are some differences in the user interface, user experience, and terminology between ClickSoftware FSE and Salesforce Field Service (SFS). However, after analyzing your systems, we can assess what is compatible with each other and the steps required to implement the solution while meeting your business needs.

Diabsolut will create a document that lists all the high-level configurations and customizations that are currently in place and includes detailed information based on our experience in implementing similar workflow use cases.

The Diabsolut Difference

With decades of hands-on technical and operations experience in services and operations, Diabsolut's consulting team is uniquely positioned as the trusted partner to some of the largest and most diverse field workforces in North America. Our consultants are service experts, from a broad range of industries, and have a deep understanding of each client's environment, language, and pressures. Diabsolut's proven open and collaborative approach, coupled with our specific skills, practical experience, and a high degree of expertise, enable us to work side by side with our clients to mitigate the risks associated with business and technology transformation projects and drive rapid time-to-value.

Whatever stage you introduce Diabsolut to your business transformation journey, our industry experience allows us to rapidly align with your team and quickly deliver a positive impact on your bottom line.

About Us

As Salesforce Consulting Experts, we offer innovative end-to-end customer service and asset-centric solutions to address the business needs of organizations across many industries throughout North America. We work closely with our customers to ensure they achieve success and deliver exceptional service, by giving them the best tools for the job.



**4.9/5
CSAT**

(CUSTOMER SATISFACTION)



**5 STAR
AVGRATING
APPEXCHANGE**



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